

Refund/cancellation policy-

VENDORS/SPONSORS: Any vendor or sponsor which reserves booth space and does not show up for the Major Crimes Conference will forfeit 100% of the total cost of the assigned space.

CONFERENCE REGISTRATION: Contact conference@osbiaa.org for details.

Fulfillment policy: Registration check-in is Tuesday, October 1, 2024 1230-1330.

Terms and conditions:

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In order to use our website and/or receive our services, you must be at least 21 years of age and possess the legal authority, right and freedom to enter into these Terms as a binding agreement. You are not allowed to use this website and/or receive services if doing so is prohibited in your country or under any law or regulation applicable to you. You must be employed by a law enforcement agency to register for the OSBIAA Major Crimes Conference.

The prices we charge for using our services / for our products are listed on the website. We reserve the right to change our prices for products displayed at any time, and to correct pricing errors that may inadvertently occur. Additional information about pricing and sales tax is available on the payments page.

We may, without prior notice, change the services; stop providing the services or any features of the services we offer; or create limits for the services. We may permanently or temporarily terminate or suspend access to the services without notice and liability for any reason, or for no reason.

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When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

We collect such Non-personal and Personal Information for the following purposes:

To provide and operate the Services;

To provide our Users with ongoing customer assistance and technical support;

To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;

To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;

To comply with any applicable laws and regulations.

Business legal name: OSBIAA Events

Physical address: Oklahoma City, Oklahoma State Bureau of Investigation

Customer Service contact: conference@osbiaa.org, Heather Cropper (580) 216-0243 or Francina Thompson (405) 208-0855